



Advanced Software Supports Seamless and Efficient Registry Participation at Connecticut Children's Medical Center

Connecticut Children's Medical Center was recently ranked in the U.S. News 2014-15 Best Children's Hospitals report. As a part of its commitment to continually improve services and deliver the highest quality of care to its pediatric patient population, Connecticut Children's Medical Center has implemented LUMEDX registry solutions in its cardiovascular service line in order to participate in the STS Congenital Heart Surgery Database.

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Margaret Thomesen, RN
Clinical Specialist in Quality Improvement
Connecticut Children's Medical Center
Hartford, CT

Registry Module Streamlines STS Submission Process

At Connecticut Children's, Clinical Specialist in Quality Improvement Margaret Thomesen manages the Cardiac Quality Improvement program and has worked at the hospital for over 14 years. She now uses LUMEDX registry software to submit to the STS Congenital Heart Surgery Database.

Submitting electronically to the STS National Database helps the hospital better understand performance in a streamlined, organized fashion. "I only have good things to say about the LUMEDX product," Margaret says. "Our last submission and report were great, and I believe that participating in the STS National Database really makes our hospital shine. Everything about the whole process runs smoothly."

Strong Training & Support Essential to Success

Attending a two-day training session taught by LUMEDX Senior Education Trainer John Nicholls has enabled Margaret to get up to speed on the new system quickly. "After training, I felt as if I had the knowledge and tools I needed to complete the registry submission process on my own," she says.

Margaret also appreciates how available and helpful LUMEDX Technical Support has been. "I've contacted support each time I

submitted, and everyone I spoke to was extremely helpful,” she says. “During my first submission, the person who helped me called back to follow-up and make sure that everything had gone smoothly. You just don’t see that kind of customer service anywhere else.”

LUMEDX Products at Connecticut Children’s Medical Center:

- Apollo Clinical Data Repository
- STS Congenital Surgery Module
- Interfaces:
 - ◆ HL7
 - ◆ Philips PageWriter Touch
 - ◆ GE/Marquette MAC5000

Spotlight on Training

LUMEDX offers a number of training opportunities that are tailored to your hospital’s needs. Get the most out of your software investment by choosing from one of the following convenient training options:

- Bellevue Training Classes at LUMEDX’s Washington Training Center
- On-Site Training
- Web-Based Training
- Regional Training

To learn more, visit our website at <http://www.lumedx.com/training.aspx> or send an email to education@lumedx.com.