

LUMEDX Training

Hit the ground running...



2010 Course Schedule

Superior Productivity Through Knowledge

EDUCATION SERVICES

Bellevue, WA

February – June 2010

- Apollo Boot Camp pp. 2, 6
- Apollo Systems pp. 2, 7
- Apollo Data Output pp. 2, 8
- CardioDoc System Administration pp. 2, 9
- Apollo Toolkit pp. 3, 10
- CardioDoc Toolkit pp. 3, 11

GROUP DISCOUNT – 1st Attendee Full Price, Additional Attendees 50% Off.
See p. 5 for details.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Systems

Premier Class Focused on Day-to-Day Operations

Top 10 Things Learned in Apollo Systems

1. Learn in-depth features of Apollo security.
2. Identify features that enforce data consistency.
3. Create new filters.
4. Edit MS Word reports.
5. Build and maintain selection sets.
6. Create field information help (F11 function).
7. Build picklists.
8. Review ACC and STS registry requirements .
9. Create parent/child field relationships
10. Move and merge records.

Apollo Data Output

Master Microsoft Office Essentials for Apollo

Top 10 Things Learned in Data Output

1. Query data using key types of Access queries.
2. Create an Access report.
3. Write a Word report.
4. Add new queries and reports to Apollo Data Analysis.
5. Write expressions.
6. Incorporate parameters into queries.
7. Summarize data in Access reports.
8. Use cookie-cutter queries.
9. Use Microsoft Office links.
10. Export data from Apollo to another database.

CardioDoc System Administration

CardioDoc Essentials for System Administrators

Top 10 Things Learned in CardioDoc System Administration

1. Basic navigation – working with tasks and workflows.
2. Generating patient reports.
3. Using, editing and creating Smart Notes.
4. Using, editing and creating Auto-entry scripts.
5. Using, editing and creating picklists.
6. Editing Word reports.
7. Working with report features like electronic signature, time-stamping, etc.
8. Review of the LUMEDX Field Editor.
9. Working with CardioDoc Settings.
10. CardioDoc security.

Apollo Boot Camp

Basic Apollo Review & Navigation Skills

Highly recommended for new system administrators prior to all Bellevue classes.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Toolkit

Mastering Apollo Customization

Top 10 Things Learned in Apollo Toolkit

1. Enable Toolkit using the “secret code.”
2. Add fields to the database.
3. Build forms.
4. Modify grids.
5. Modify field properties.
6. Add and delete fields on forms.
7. Review View Manager as it functions within Toolkit.
8. Modify views.
9. Change form names.
10. Transfer forms from a test system to a live system.

Apollo Onsite Training

Personalized Training Taught Onsite

Contact LUMEDX Education Services at (800) 966-0669, Option 8 for details.

CardioDoc Toolkit

Learn to Customize Tasks and Workflows in CardioDoc

Top 10 Things Learned in CardioDoc Toolkit

1. Enable Toolkit using the “secret code.”
2. Add fields to the database.
3. Build tasks from scratch.
4. Add and modify grids.
5. Modify field properties.
6. Add and delete fields to tasks.
7. Review View Manager as it functions within Toolkit.
8. Modify workflows and tasks.
9. Change form names.
10. Assign default workflow and task names.

New Class! ClinicalManager

Get the Most out of Your Analytics Program

Contact LUMEDX Education Services at (800) 966-0669, Option 8 for details.



LUMEDX Training 2010

Superior Productivity Through Knowledge

LUMEDX Education Overview

LUMEDX is pleased to offer hands-on, specialized classes at our Bellevue, Washington Training Center. These classes begin at 8:30am, and usually end between 3:30pm and 4:00pm daily. There are many things to see in the Seattle/Bellevue area, and this schedule allows you time to go out for dinner, do some shopping or just explore. Downtown Seattle is only 25 minutes away.

Registration

We encourage early registration! Classes can fill quickly, and we have size limits to ensure you enjoy a superior training experience. Calling to inquire about class availability does not guarantee enrollment. We must receive a registration form to secure your seat for a selected class. If that class is full, we will be happy to place your name on a waiting list. From time to time, we may add an additional class. Do not make travel plans until you receive a class confirmation letter from LUMEDX.

How to Register

Registration is simple. Email your completed registration form to education@lumedx.com, or fax to (425) 450 - 0962, Attn: Education Services. Please use one form for each participant attending. Your confirmation letter will be emailed shortly after we have received your registration form and our minimum registration numbers are met. The confirmation letter includes directions, classroom information and hotel recommendations. You should not make travel plans until you have a confirmation letter in hand. Please call the LUMEDX Training Department at (800) 966 – 0669 – Option 8 or email education@lumedx.com if you have any questions or require special accommodations.

Cancellation Policy

You may cancel your registration at any time. Please note our full refund policy requires a minimum of a 30 day notice prior to your class start date for a full refund. If the classes were included in your contract, then a full refund means you will retain all of your training days. If you fail to meet the cutoff deadline, your training days may be charged against your original contract. A new invoice will be needed for future classes.

Our refund schedule is as follows:

- Cancellation \geq 30 days = Full refund/credit
- Cancellation 15 to 30 days = 50% refund/credit
- Cancellation within 14 days = No refund/credit

LUMEDX reserves the right to cancel or reschedule a class that does not meet minimum registration numbers. The deadline for meeting minimum registration numbers is four weeks prior to the date a class is scheduled to begin. (See the schedule for the specific dates.) At that point, if there is insufficient registration, the class will be cancelled and registrants will be notified both by phone and email. So please register as early as you can!

Please do not make travel plans until you receive a class confirmation letter from LUMEDX. Contact a LUMEDX education professional at (800) 966-0669 – Option 8 or education@lumedx.com should you have any questions regarding our cancellation and refund policies. If LUMEDX cancels your class, you will receive full credit for a future class.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Seminar Prerequisites & Recommendations

Prerequisites may be enforced to provide the best training experience possible for all attendees. Please carefully note class prerequisites and recommendations provided with each course description. All classes require basic computer and Microsoft Windows navigation skills. We may call you to verify your prerequisites and/or skill level. All registrations subject to approval by instructors. Please check the prerequisites for classes that you wish to attend

LUMEDX Classroom Training Satisfaction Guarantee

You may retake any course for any reason within six months following the class at no charge. You are responsible for any travel and out-of-pocket costs incurred. This guarantee does not apply to on-site training. Please contact your instructor for details.

Seminar Expense Policy and Group Discount Offer

Class fees:

- Apollo Boot Camp — \$1,000
- Apollo Systems — \$2,500
- Apollo Data Output — \$2,500
- CardioDoc System Administration — \$2,000
- Apollo Toolkit — \$2,000
- CardioDoc Toolkit — \$2,000

Your site is responsible for travel, hotel and any out of pocket expenses. Class fees may be included in your Apollo purchase.

This year we are offering GROUP DISCOUNTS. Pay full price for one person to attend a class, and each additional person from your hospital can attend the same class for 50% off.* This means you can get your entire team trained quickly at a substantially lower cost than ever in the past.

Accommodations

Your confirmation letter will include hotel information. LUMEDX has preferred rates available at several area hotels. Hotels can be at a premium in Bellevue, so make reservations early. Our offices are located in downtown Bellevue, and are close to a shopping mall, many restaurants, and of course several coffee outlets! A multi-screen theater is also nearby. Many clients prefer to rent a car. Please note that there is a fee for parking in our building's parking garage. Parking at our office is not provided or reimbursed by LUMEDX.

*First attendee is charged full price. Additional attendees from the same institution attending the same class at the same time receive a 50% discount. Offer good for Bellevue classes only.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Boot Camp

Who Should Attend

- System administrators who have never taken Apollo Basic Training
- System administrators new to Apollo
- Anyone who wants a review of Apollo

Prerequisite

- None

Seminar Dates

Offered approximately every six weeks, the Monday prior to Apollo Systems Training

- Tuesday, February 2
- Tuesday, March 23
- Monday, May 3

Duration

- Three Hours – The afternoon prior to Apollo Systems Training

This three-hour class focuses on the front-end of Apollo. Skills learned include data input, basic navigation, adding records and sub-records, running Microsoft Word reports, Apollo Data Analysis reports, and more.

Note: This class begins at 1 PM.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Systems

Who Should Attend

- System administrators
- Data analysts
- IT support professionals

Prerequisite

- Apollo Basic User Training (see below)

Seminar Dates

Offered approximately every six weeks.

- February 3-5, Wednesday through Friday
- March 24-26, Wednesday through Friday
- May 4-6, Tuesday through Thursday

This three-day class covers Apollo tools. No query or Access report writing is covered. Microsoft Word report modifications will be covered. For details on query writing, Access report creation and pivot table writing see details for the Apollo Data Output Class.

This class is designed to introduce the System Administrator to tools that are contained in Apollo. By the end of class, the student should feel comfortable setting up security, merging records, writing picklists and more.

Please note: this course is not module-specific, but rather is designed to increase your skills in overall system management, including customization and trouble-shooting.

Prerequisite: Apollo Basic User training and Microsoft Windows navigation skills. An intermediate level course in Microsoft Access is recommended and additional classes in Microsoft Access are desirable. It is recommended the Microsoft Access class be taken at least one month prior to Apollo Systems Training. Registration is subject to approval.

Sample Agenda

Day 1

AM - Review of Apollo Systems Structure Review Apollo system structure, where data is located, and how best to find the various components (i.e., ApReport.mdb).

AM - Data Consistency Identify tools that enforce data consistency: selection sets, required fields, formatting, etc.

PM - Data Consistency (cont'd) Continuation of Data Consistency.

PM - MS Word & Data Analysis Reports Learn how to work with individual patient reports as well as enterprise-wide reports.

Day 2

AM - Word Reports Edits Edit patient report templates.

AM - Apollo Security Learn the different levels of security, as well as how the property, permission, and privilege settings interact.

PM - Apollo Security (cont'd) Continuation of Apollo security.

PM - Registries Review the features within Apollo that assist in preparing each ACC & STS record for submission.

Day 3

AM - Parent-Child Field Relationships Construct parent-child field relationships.

AM – Field Definitions Write your own custom help topics.

AM - Filters Create, edit, and hide filters.

AM - View Manager Rename and reorder views and forms.

PM - Move & Merge Relocate and blend patients' records.

PM - Picklists Create custom picklists.

This agenda is provided as an outline only. Your instructor may add additional exercises, focus on additional content, vary the agenda or delete content as appropriate. We are always striving to improve your Apollo educational experience.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Data Output

Who Should Attend

- System administrators
- Data administrators
- New users to query writing
- Anyone who wishes to improve their skills

Prerequisite

- Basic understanding of Microsoft Access (any version)

Seminar Dates

Offered approximately every ten weeks, Tuesday through Thursday.

- March 2-4
- May 11-13

This three-day class is devoted to learning about different ways to extract data from Apollo. Apollo Data Output Training takes generic Microsoft Office knowledge and applies it to the Apollo database structure. The goal of this course is to give users a better understanding of how to write queries, and when to use different data retrieval tools. Microsoft Access reports and Microsoft Word reports are covered.

This class assumes a basic knowledge of Microsoft Access, Microsoft Windows skills and Apollo navigation. Users should also be familiar with Microsoft Excel. Please contact us at (800) 966-0669 – Option 8 if you have questions regarding the skill level required for this class.

Sample Agenda

Day 1

- | | |
|---------------------------------------|---|
| AM - Basic Structure of Apollo | Analysis of Apollo. |
| AM - Writing Select Queries | Start with basic queries. Each exercise builds upon skills learned in the previous exercises. |
| AM - Using Common Operators | Operators are used to perform query functions or actions. We will learn about the basic operators and advance to more complex operations. |
| PM - Parameter Queries | Parameters allow the system administrator to create user definable variables in a query or report every time the report is run. |
| PM - Crosstab Queries | Crosstab queries are another way to present data to end users. Data is returned in an “Excel like” display with X and Y values with a sum at their intersections. |

Day 2

- | | |
|--------------------------------|--|
| AM - Nested Queries | Sometimes more than one query is necessary to retrieve information. Data is extracted in the second query based upon the results of the first query - hence the term “nested.” |
| AM - Make Table Queries | Data collected in Apollo should not be altered by anyone other than the Data Administrator. Sometimes researchers want to access the information for further manipulation and “what if” situations. The solution is to create tables from the data collected for export outside of Apollo. |
| PM - Expressions | Expressions can be formulas or rules as they apply to data. They can include “if” and “and/or” type of rules. |
| PM - Formatting, IIF | Continue previous exercises. |

Day 3

- | | |
|-----------------------------------|--------------------------------------|
| AM - Access Report Writing | Put queries into a formatted report. |
| PM - MS Word Reports | Develop a clinical Word report. |

This agenda is provided as an outline only. Your instructor may add additional exercises, focus on additional content, vary the agenda or delete content as appropriate. We are always striving to improve your Apollo educational experience.



LUMEDX Training 2010

Superior Productivity Through Knowledge

CardioDoc System Administration

Who Should Attend

- System administrators

Prerequisites

- Apollo Systems Training
- Apollo User Training

Seminar Dates

Offered approximately every five to six weeks, Thursday and Friday following CardioDoc Toolkit.

- February 11-12
- April 1-2
- April 28-29
- June 10-11

Designed for System Administrators, this two-day class is dedicated to teaching the tools and utilities within CardioDoc, including set-up features and routine administration. Class begins with an overview of CardioDoc: its functions and basic navigation. Learn how to work with picklists and settings. Exercises will focus on creating SmartNotes and Filters, using Auto-entry scripts, generating patient reports and other essentials.

Sample Agenda

Day 1

- | | |
|--------------------------------|--|
| AM – CardioDoc Review | Review of CardioDoc navigation, workflows and tasks. |
| AM – Security Set-Up | Learn basic security set-up, including adding users and passwords |
| PM – Auto-entry Scripts | Working with existing auto-entry scripts; creating auto-entry scripts and adding to CardioDoc. |
| PM – SmartNotes Advance | Editing existing SmartNotes and adding new child notes. |

Day 2

- | | |
|----------------------------|--|
| AM – Filters | Creating new filters, editing existing filters and reordering. |
| AM – Picklists | Creating and using picklists. |
| PM – Selection Sets | Building selection sets, including adding elements, deleting elements and reordering. Using Field Editor and Utilities Menu. |
| PM – Word Reports | Review the features within Apollo that assist in preparing each ACC & STS record for submission. How to modify Word reports and add an electronic signature. |

This agenda is provided as an outline only. Your instructor may add additional exercises, focus on additional content, vary the agenda or delete content as appropriate. We are always striving to improve your Apollo educational experience.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Apollo Toolkit

Who Should Attend

- System administrators
- Data analysts
- IT support professionals

Prerequisite

- Apollo Systems Training

Seminar Dates

Offered approximately every six weeks, Monday and Tuesday prior to CardioDoc Toolkit.

- February 8-9
- March 29-30
- April 26-27
- June 7-8

This 1.5-day class is designed to work with Microsoft Visual Basic tools to create customizations to the Apollo database. No prior knowledge of Microsoft Visual Basic or programming skills are required. It is designed for Apollo System Administrators as an in-depth exercise in Apollo customization tools.

This class incorporates Microsoft Visual Basic design controls utilized in Apollo Toolkit, and allows you to create custom forms and views for your system. No prior experience with Microsoft Visual Basic or programming experience is required! During this course attendees will work through such exercises as examining a form's properties, adding user-defined fields, creating controls and grids, using look-up tables, and more.

This class requires familiarity with the Apollo database and its structure. Since Toolkit allows you to make significant changes to your Apollo system, we recommend completion of the Apollo Systems Training course. Registration is subject to approval.

Sample Agenda

Day 1

AM - Define & Activate Toolkit, View Manager

Review Apollo structure, learn the fundamentals of Toolkit where data is located, how best to find the information, plan changes to your forms, and add new fields. Review View Manager Functionality. Identify helpful Apollo tables.

PM - Modify Existing Forms

Basic form-building rules, tips, and tricks. Hands-on form building exercises.

Day 2

AM - Grids, Multi-column Drop-downs, Pop-ups and Subforms

Learn to modify existing grids, add multi-column drop-down fields, create a pop-up and subform. Also continue hands-on exercises building new forms and editing existing forms.

This agenda is provided as an outline only. Your instructor may add additional exercises, focus on additional content, vary the agenda, or delete content as appropriate. We are always striving to improve your Apollo educational experience.



LUMEDX Training 2010

Superior Productivity Through Knowledge

CardioDoc Toolkit

Who Should Attend

- System administrators
- Data analysts
- IT support professionals

Prerequisites

- Apollo Systems Training
- Apollo User Training
- CardioDoc Administration Training
- Apollo Toolkit Training

Seminar Dates

Offered approximately every six weeks, Tuesday and Wednesday after Apollo Toolkit and prior to CardioDoc Administration.

Note: This class begins at 1 PM.

- February 9-10
- March 30-31
- April 27-28
- June 8-9

Sample Agenda

Day 1

PM - Overview of CardioDoc Toolkit; Manage Workflows and Add New Fields

Review Apollo structure and learn the fundamentals of Toolkit: routine set-up options; basic functioning of the workflow and tasks/tabs; where data is located; how best to find information, plan changes to your forms, and add new fields. Overview of Workflow functionality. Add new fields to the database.

Day 2

AM - Task Management

Work with various controls, build basic tasks, and learn rules, tips, and tricks. Hands-on task- and workflow-building exercises.

PM - Grids and Multi-Column Drop Downs; Additional Hands-On Practice

Learn to add grids and modify existing multi-column drop-down fields to tasks. Hands-on practice, Q & A with your instructor.

This agenda is provided as an outline only. Your instructor may add additional exercises, focus on additional content, vary the agenda, or delete content as appropriate. We are always striving to improve your Apollo educational experience.

Using Microsoft Visual Studio and LUMEDX design controls, Toolkit enables you to create custom tasks and workflows for CardioDoc, as well as add fields to your Apollo database. Class exercises include: examine object properties, add user-defined fields, create controls, edit existing multi-column drop-downs, grids, and much more.

This 1.5-day class incorporates LUMEDX custom design controls utilized in CardioDoc Workflow Editor, and allows you to create custom tasks and workflows for your system. No prior experience with Microsoft Visual Studio or programming experience is required! During this course attendees will work through such exercises as adding controls and grids, editing multi-column drop-downs, and more. This class requires familiarity with the Apollo database and its structure. Since CardioDoc Toolkit allows you to make significant changes to your Apollo system, we require completion of the Apollo Systems Training and Apollo Toolkit courses. Registration is subject to approval.



LUMEDX Training 2010

Superior Productivity Through Knowledge

Regional Training

Regional Training classes are hosted by LUMEDX client hospitals throughout the United States four to six times a year. Hosting sites receive up to three complimentary seats at the training. Check www.lumedx.com for current Regional Training offerings.

Who Should Attend

- Anyone who desires to go beyond the basics of Apollo canned reports
- The STS Administrator with little or no formal training provided by LUMEDX
- The Database Administrator with little or no experience with Microsoft Access or query writing

Learn How To

- Write queries
- Create data reports
- Extract data from the Apollo STS Structure

Prerequisites and Recommendations

A Prerequisites and Recommendations document is provided to interested sites. Prerequisites include a minimum of 10 PCs available in training center format, full load of Microsoft Office including Access. Recommendations include a regional location with a good selection of airline carriers, Internet access, classroom availability during mild weather conditions.

- Each attendee is responsible for his/her travel and accommodation expenses
- Your confirmation letter will include hotel information. LUMEDX secures preferred rates
- Regional Training Fees
 - 2-Day Classes \$1,500
 - 4-Day Classes \$2,100

Past Hosts

Allina Hospitals & Clinics – Minneapolis, MN
Banner Health System – Phoenix, AZ
Florida Hospital – Orlando, FL
St. Vincent Hospital – Green Bay, WI
Wake Forest University Baptist Medical Center – Winston-Salem, NC

Sample Agenda

Apollo Systems “Best of the Best”

A special, two-day agenda focusing on Apollo system fundamentals. This best-of-the-best will include topics like selection set maintenance, security, customized parent/child relationships, and much more

Day 1

AM

- Introductions
- Apollo Structure & Components Review
- Creating Data Consistency

PM - Task Management

- Writing Field Controls & Definitions
- Using Parent/Child Relationships to Increase Accuracy & Consistency

Day 2

AM

- Apollo Security

PM

- Picklists & Word Reports

What Our Participants Have Said

“The knowledge gained at the training provided me the confidence to work in the database and make the changes necessary for my organization.”

– Karan Moore, University of Pittsburgh

“Our trainer was very knowledgeable. He was interested in us getting the most out of the class. He tried to tailor it to some of our specific needs. He was also very patient and personable.”

– Joyce Conley, North Kansas City Hospital



LUMEDX Training 2010

Superior Productivity Through Knowledge

Onsite Training

Want to train a group of users?

LUMEDX offers a selection of courses that we can deliver on-site at your hospital's training facility! Please check with your Project Manager, Account Executive, Client Manager or LUMEDX Education Department for details on classes.

Give your LUMEDX education professional a call at (800) 966-0669 – Option 8 and discuss your specific needs with us.

What Our Participants Have Said

“Barbara O’Brien was very good at encouraging me and making sure I understood the concepts behind what was going on.... Before Toolkit Training, I had been so focused in getting data in to ACC that I glossed over other things....now I know that there are fields already built for what I need--and I’m going to build a few more of my own. I’m excited to take Output Training next.”

Melody Sanders-Cook
Adventist Medical Center
Portland, Oregon

“Systems Training was great. Our instructor was very knowledgeable about her subject and willing to take questions. If she didn’t know the answer right away, she wrote them down and brought in someone who did know; that way we’d get an immediate response to anything we brought up. I also asked her some questions above and beyond the class materials and these were always answered...

Information from the class reinforced what I thought I knew and verified that I had been doing things the right way. There were also other areas where I picked up some very helpful tips that I’m going to implement.

I learned how to use key commands to fill all the fields in a column in the Security Mode; how to set up Data Analysis reports to not prompt for user name and password; how to re-order column headers in the patient record list; how to copy, move and merge patient records. These are just a few of the helpful tips I got out of the class.”

Gary Gray
Butler Memorial Hospital
Butler, Pennsylvania



LUMEDX Training 2010

Superior Productivity Through Knowledge

Education Calendar February–June 2010

S	M	T	W	T	F	S
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Boot Camp	Apollo Systems	Apollo Data Output	CardioDoc System Administration	Apollo Toolkit	CardioDoc Toolkit	ClinicalManager
February 2	February 3-5	March 2-4	February 11-12	February 8-9	February 9-10	April 6-8
March 23	March 24-26	May 11-13	April 1-2	March 29-30	March 30-31	June 22-24
May 3	May 4-6		April 29-30	April 26-27	April 27-28	
			June 10-11	June 7-8	June 8-9	

Key

Apollo Boot Camp
Apollo Systems
Apollo Data Output
CardioDoc System Administration
Apollo Toolkit
CardioDoc Toolkit
ClinicalManager: Call (800) 966-0669 – Option 8



LUMEDX Training 2010

Superior Productivity Through Knowledge

LUMEDX Trainers

John Nicholls

Senior Product Education Trainer

John brings over 18 years of medical data management experience to his classroom, including years of database design, quality and risk management, and process and performance improvement. He subscribes to the “teach a man to fish” method of adult learning and places a strong emphasis on hands-on exercises. His professional goal is to transform clients into data experts. After eight years at LUMEDX, John still finds that no two days, no two clients and no two classes are ever the same. He believes this variety encourages learning—and keeps things interesting.



John Nicholls

“I subscribe to the ‘Teach a man to fish’ method of adult learning....It’s satisfying to see everything come together for our clients during class. When I hear comments like ‘This is the exact query we need to write at home!’ I know they’re on their way to becoming data experts. It makes my job rewarding.”

John Nicholls
Senior Product Education Trainer

Barbara O’Brien, MSW

Product Education Trainer

Barbara is a former social worker, hospital discharge planner and technical writer/editor. Her diverse professional background enables her to relate well to her students, particularly those working in hospitals. She believes small classes, clear handouts and the instructor’s willingness to try different approaches are key components to successful training. Barbara has been with LUMEDX for nearly five years and brings a great deal of enthusiasm to her classes. Like any good teacher, she feels her students’ appreciation makes “getting up and going to work each day a pleasure.”



Barbara O'Brien

“At LUMEDX we teach the skills students need to become independent from us. We share the skill set they need to work with the same products we use. In the end, this saves the sites time and money. They don’t have to call us, wait for us or pay us to complete the task. It’s all up to them. And our students truly appreciate what we teach them. That’s about the best reward any professional can receive. It makes work a pleasure.”

Barbara O'Brien, MSW
Product Education Trainer

Jim McKinney

Product Education Trainer

Jim has been an enthusiastic educator for more than 20 years. Having taught both LUMEDX clients and pilots-in-training, Jim knows that real-world examples ensure successful learning, regardless of subject matter. Because of his long history in the LUMEDX Client Services Organization, Jim has become an expert at understanding the problems clients typically encounter—and best-practice solutions. Jim is committed to providing his students with the tools they need to get the most out of their LUMEDX systems.



Jim McKinney

“Good teaching means presenting material in a way that the student grasps the material, trying different ways of explaining a concept to ensure comprehension and successful training.... We all win when the client is successful.”

Jim McKinney
Product Education Trainer

LUMEDX Training Registration

Scan and email your completed registration form to education@lumedx.com or
 fax to: (425) 450 - 0962 Attn: Education Services
 (please use one form for each participant attending)

CONTACT INFORMATION:

Last Name		First Name	
Title	Department		Hospital
Address			Phone
			Fax
City	State	Zip	Email

CLASS INFORMATION:

CLASS	DATE(S)	COST
<input type="checkbox"/> Apollo Boot Camp		\$1,000
<input type="checkbox"/> Apollo Systems		\$2,500
<input type="checkbox"/> Apollo Data Output		\$2,500
<input type="checkbox"/> CardioDoc System Administration		\$2,000
<input type="checkbox"/> Apollo Advance Toolkit		\$2,000
<input type="checkbox"/> CardioDoc Toolkit		\$2,000

GROUP DISCOUNT OFFER: Pay full price for one person to attend a class; each additional person from your hospital can attend the same class at the same time for 50% off. Offer good for Bellevue classes only. Call the Education Department at (800) 966-0669 – Option 8 for more information.

Accepted Payment Methods

- Class included with software purchase (if checked, indicate invoice number _____)
- Bill my hospital (fee or P.O. number is due prior to start of class)

If your site is sending payment directly to LUMEDX, please mail to:
 LUMEDX Accounts Receivable, 555 12th St., Suite 2060, Oakland, CA 94607

CANCELLATION POLICY, SKILLS ASSESSMENTS AND PREREQUISITES:

- You may cancel your registration at any time. Our refund schedule is as follows:
 - Cancellation > 30 days = Full refund/credit
 - Cancellation 15 to 30 days = 50% refund/credit
 - Cancellation within 14 days = No refund/credit
- LUMEDX reserves the right to cancel classes. If we cancel your class, you will receive full credit for a future class. Please do not make travel plans until you receive a class confirmation letter from LUMEDX.
- Please carefully note class prerequisites and skill-level recommendations provided with each course description. If you have questions regarding the appropriateness of any class, please feel free to call the Education Department at (800) 966-0669 – Option 8 for a consultation.
- I certify that I have completed the necessary prerequisites for the seminar(s) in which I am enrolling.
- I understand that LUMEDX maintains the right to approve all seminar registrations and may contact either me or my site to verify the information provided by me.
- I understand the act of registering does not guarantee me a place in my selected seminar(s). I understand that I should not make travel arrangements until I have received confirmation from LUMEDX.
- I have read and understand LUMEDX Corporation's cancellation policy.

SIGNATURE: _____ DATE: _____